

## Terms and Conditions

- 1. Upon booking your course with Perses Ltd you have agreed to our terms and conditions.
- 2. All invoices for goods supplied or work done will fall for payment within <u>30-days</u> of invoice date. For courses full payment must be received before certification is released.
- 3. All invoices or balances that remain unpaid after 30-days will accrue interest at the rate of 2% per month. All overdue accounts will be passed to our debt collection department after 60 days with 15% added to your invoice at this point. Perses Ltd reserves the right to payment of all costs charged and expenses incurred by it or its agents in the collection of monies due from the customer in addition to the price and interest thereon.
- 4. Any relaxation or indulgence granted to the customer by Perses Ltd shall not be deemed in any way waiver of, or to prejudice the rights of Perses Ltd.
- 5. We reserve the right to cancel open courses should insufficient numbers be attending. We will make every effort to notify you 7-days in advance should this occur.
- 6. Should you cancel a course with Perses Ltd, the following cancellation fees will apply (which is in line with the National Demolition Training Group Ltd [N.D.T.G Ltd]):
  - Over 14-days prior to the course start date- No payment required
  - 1-14-Day prior to start of course- Full payment required
- 7. The instructor has the right to dismiss any delegate should they disrupt the course or be under the influence of drugs or alcohol.
- 8. Perses Ltd operates an equal opportunities policy and will exclude, after warning, any delegate who abuses on race, religion or sex grounds. A copy of this policy is available upon request.
- Candidates must arrive 15 minutes prior to the course start time. No refund will be liable should delegates fail to arrive, leave early, fail to complete the course or fail to achieve the criteria presented.
- 10. Refreshments details will be supplied at the time of booking.
- 11. Candidates will be expected to arrive with suitable Personal Protective Equipment (P.P.E) if stated in the training course confirmation letter. All course requirements will be supplied at the time of booking. Should Perses Ltd need to provide P.P.E, extra costs will be passed on to the client.
- 12. Traveling expenses may be incurred. Any additional costs will be specified at the time of booking. Additional costs will be invoiced after the course has taken place. This may include, mileage, travelling time, and overnight accommodation expenses.
- 13. If the Client provides the venue, equipment and materials and these do not meet an acceptable standard, the Perses Ltd reserves the right to cancel with full payment.
- 14. Candidates attending scheduled extended courses i.e. courses over one day, are required to attend all scheduled training days. Should any candidate not attend any one of the scheduled training days without prior acceptance by Perses Ltd, then Perses Ltd will reserve the right to cancel the candidate from the course in which case the full course fee will still apply.
- 15. Any problems which do arise will be resolved by discussion and negotiation if possible, if not by the terms listed. If a problem cannot be resolved amicably, a complaint can be made to Perses Ltd (Stephen McCann on <u>stephen@perses.org.uk</u>) directly or to N.D.T.G Ltd the governing body.
- 16. Any alteration to our above standard terms must be in writing and signed by the customer and an authorised representative of Perses Ltd.